



NATIONAL CERTIFICATION EXAMINATION FOR ENERGY MANAGERS AND ENERGY AUDITORS



NOTIFICATION

Notification No: 01/2022-23

Released Date: 27th April 2022

Subject: National Certification Examination Query Management System- Reg

National Productivity Council (NPC) being the National Certifying Agency (NCA), for conduct of National Certification Examination for Energy Managers and Energy Auditors on behalf of Bureau of Energy efficiency (BEE), replies to all queries raised by the candidate in a timely manner.

The resolution is done at 3 levels as briefed below:

| Level | e-mail | Remarks |
|-------|---|---|
| 1 | nceexam@npcindia.gov.in No "CC" is entertained | If satisfactory resolution is not done within 5 working days for your query/complaint, you shall escalate to "Level 2" |
| 2 | vg.sandhya@npcindia.gov.in No "CC" is entertained | After escalating to "Level 2" and still didn't receive any satisfactory resolution within 5 working days from the date of escalation you shall escalate to "Level 3" |
| 3 | velayutham.v@npcindia.gov.in cc to: d.sreenivasulu@npcindia.gov.in | If resolution not achieved after escalating up to level 2. The candidate shall choose to send an e-mail appeal to the Controller of Examination for final resolution. |

All are requested to note the process of escalation of query/complaints.


CONTROLLER OF EXAMINATION